

# Idaho Public Television STRATEGIC PLAN

2009-2013

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Idaho Public Television is an integral part of the State Board of Education's overall plan and process for the delivery of quality education throughout Idaho. This Plan describes the primary vision, needs, concerns, goals, and objectives of the staff and administration toward achieving those goals. The mission and vision of our agency reflect an ongoing commitment to meeting the needs and reflect the interests of our varied audiences.

Idaho Public Television's services are in alignment with the guiding goals & objectives of the State Board of Education (SBOE). This plan displays SBOE goals & objectives alongside the Agency's Strategic Planning Issues.

5/20/08
Peter W. Morrill
General Manager
daho Public Television
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VISION STATEMENT
nspire, enrich, and educate the people we serve, enabling them to make a better world.
MISSION STATEMENT

The mission of Idaho Public Television is to meet the needs and reflect the interests of its varied audiences by:

- Establishing and maintaining statewide industry-standard delivery systems to provide television and other media to Idaho homes and schools;
- Providing quality educational, informational, and cultural television and related resources;
- Creating Idaho based educational, informational, and cultural programs and resources;
- Providing learning opportunities and fostering participation and collaboration in educational and civic activities; and
- Attracting, developing, and retaining talented and motivated employees who are committed to accomplishing the shared vision of Idaho Public Television.

# Idaho Public Television STRATEGIC PLAN 2009-2013

**SBOE Goal 1: QUALITY:** Sustain and continuously improve the quality of Idaho's education, training, rehabilitation and information/research programs and services.

# **IdahoPTV Objectives for Quality:**

- 1) Provide high quality television programming and new media content.
  - Performance Measure(s):
    - Number of awards for IdahoPTV media and services.
      - o Benchmark: FY09 meet or exceed 35
- 2) Progress toward quality DTV implementation.
  - Performance Measure(s):
    - Number of DTV channel hours of transmission.
      - o Benchmark: FY09 meet or exceed 137,240
    - Number of transmitters broadcasting a DTV signal.
      - o Benchmark: FY09 5 of 5
    - Number of DTV-ready translators.
      - o Benchmark: FY09 39 of 39
    - Number of cable companies carrying our prime digital channel.
      - Benchmark: FY09 meet or exceed 10
    - Number of Direct Broadcast Satellite (DBS) providers carrying our prime digital channel.
      - o Benchmark: FY09 meet or exceed 7
    - Percentage of Idaho's population within our DTV signal coverage area.
      - o Benchmark: FY09 meet or exceed 73.1%
- 3) Provide relevant Idaho-specific information.
  - Performance Measure(s):
    - Number of IdahoPTV channel hours of Idaho-specific educational and informational programming.
      - Benchmark: FY09 meet or exceed 1,900
    - Number of IdahoPTV productions produced during the year.
      - o Benchmark: FY09 meet or exceed 250
- 4) Be a relevant educational and informational resource to all citizens.
  - Performance Measure(s):
    - Children, less than 12 years old, viewing IdahoPTV.
      - o Benchmark: FY09 meet or exceed 110,000
    - Adults, of 50+ years, viewing IdahoPTV.
      - o Benchmark: FY09 meet or exceed 205,000
    - Total audience viewing IdahoPTV per week.
      - o Benchmark: FY09 meet or exceed 450,000

- 5) Provide access to IdahoPTV television content that accommodates the needs of the hearing and sight impaired.
  - Performance Measure(s):
    - Percentage of broadcast hours of closed captioned programming (non-live, i.e. videotaped) to aid visual learners and the hearing impaired.
      - Benchmark: FY09 meet or exceed 97.5%
    - Number of service hours of descriptive video service provided via the second audio program to aid those with impaired vision.
      - Benchmark: FY09 meet or exceed 13,500

**SBOE Goal 2:** ACCESS: Continuously improve access for individuals of all ages, abilities, and economic means to the public education system, training, rehabilitation, and information/research programs and services.

## **IdahoPTV Objectives for Access:**

- 1) Provide access to IdahoPTV television content that accommodates the needs of the hearing and sight impaired.
  - Performance Measure(s):
    - Percentage of broadcast hours of closed captioned programming (non-live, i.e. videotaped) to aid visual learners and the hearing impaired.
      - o Benchmark: FY09 meet or exceed 97.5%
    - Number of service hours of descriptive video service provided via the second audio program to aid those with impaired vision.
      - o Benchmark: FY09 meet or exceed 13,500
- 2) Broadcast programs, and provide related resources, that specifically serve the needs of underserved audiences, which include children, ethnic minorities, and learners and teachers.
  - Performance Measure(s):
    - Children (as measured by channel hours of programming designed specifically for children).
      - o Benchmark: FY09 meet or exceed 13,100
    - Ethnic minorities (as measured by channel hours of programming that address diversity, citizenship issues, English as a second language, or include a Spanish-language audio channel).
      - o Benchmark: FY09 meet or exceed 5,000
    - Learners and teachers (as measured by channel hours of programming appropriate for use in K-20 classroom, telecourses, teacher professional development resources, adult basic education resources, and technological literacy).
      - o Benchmark: FY09 meet or exceed 5,000

- 3) Provide access to new media content to citizens anywhere in the state to IdahoPTV and PBS resources, which support citizen participation and education.
  - Performance Measure(s)
    - Number of visitors to our Web sites.
      - Benchmark: FY09 meet or exceed 2,100,000
- 4) Progress toward digital implementation, as a statewide infrastructure in cooperation with public and private entities.
  - Performance Measure(s):
    - Number of DTV channel hours of transmission.
      - o Benchmark: FY09 meet or exceed 137,240
    - Number of transmitters broadcasting a DTV signal.
      - o Benchmark: FY09 5 of 5
    - Number of DTV-ready translators.
      - o Benchmark: FY09 39 of 39
    - Number of cable companies carrying our prime digital channel.
      - o Benchmark: FY09 meet or exceed 10
    - Number of Direct Broadcast Satellite (DBS) providers carrying our prime digital channel.
      - o Benchmark: FY09 meet or exceed 7
    - Percentage of Idaho's population within our DTV signal coverage area.
      - o Benchmark: FY09 meet or exceed 73.1%
- 5) Contribute to a well-informed citizenry.
  - Performance Measure(s):
    - Number of channel hours of public affairs programming.
      - o Benchmark: FY09 meet or exceed 13,000

**SBOE Goal 3: EFFICIENCY:** Deliver educational, training, rehabilitation and information/research programs and services through the public education system in a manner which makes effective and efficient use of resources

### **IdahoPTV Objectives for Efficiency:**

- 1) Operate an efficient statewide delivery/distribution & administration system:
  - Performance Measure(s):
    - Total personnel in content delivery/distribution & administration as compared to peers (statewide public broadcasters, CPB SABS data).
      - o Benchmark: FY09 less than 50.74
- 2) Foster and nurture collaborative partnerships.
  - Performance Measure(s):
    - Number of public in-state and out-of-state, private in-state and out-ofstate partnerships displayed in matrix form.
      - o Benchmark: FY09 meet or exceed 50/10/100/20

- 3) Seek supplemental funding opportunities for services and infrastructure.
  - Performance Measure(s):
    - Number of non-General Fund grant applications.
      - Benchmark: FY09 meet or exceed 10

### **Key External Factors**

(Beyond the control of Idaho Public Television):

### Funding:

Most Idaho Public Television strategic goals and objectives assume at least current levels of ongoing financial support from the State of Idaho, Corporation for Public Broadcasting and private contributions. These funding sources can be uncertain.

Much of the content that Idaho Public Television airs comes from other organizations, both nationally and regionally. If their program production funding sources change (up or down), it also could have an impact on IdahoPTV's ability to meet its goals and objectives targets.

### Legislation/Rules:

Recent state statute and rule changes typically have not impacted Idaho Public Television.

### Federal Government:

A great deal of funding, for both operational and infrastructure, comes from various entities of the federal government. A sudden downward change in these funding pools could affect IdahoPTV's ability to fulfill this strategic plan.

In addition, various aspects of IdahoPTV's program functions fall under federal oversight including the Federal Communications Commission, United States Department of Commerce, United States Department of Agriculture, Federal Aviation Administration, United States Department of Homeland Security, Internal Revenue Service, etc. Any change of federal rules and funding by any of these entities could also affect our ability to fulfill this strategic plan.

Finally, as a result of congressional action, the federal government, through the Federal Communications Commission, has ordered the cessation of operation of all analog television transmitters in the United States beginning on February 17, 2009. This landmark legislation will have significant impact on upwards of 608,000 viewers in the Idaho area (according to A.C. Nielson, Inc.) who rely on over-the-air analog television. This federally mandated shutdown of analog television may also reduced the size of audiences for television viewing both nationally and locally. An immediate impact on IdahoPTV may be a decline in donations because some viewers may not have purchased a digital TV receiving device.